



British Columbia Ferry Services Inc.  
 Suite 500 – 1321 Blanshard Street  
 Victoria, BC V8W 0B7  
 Tel (250) 978-1502  
 Fax 1-866-846-0453  
 www.bcferries.com

August 7, 2018

Sent via email to: [ ]

Our File: FOI-2019-004

[ ]  
 [ ]

Dear [ ]:

**Re: Request under the *Freedom of Information and Protection of Privacy Act***

British Columbia Ferry Services Inc. (BC Ferries) received your request for access to records under the *Freedom of Information and Protection of Privacy Act* (the FOIPP Act) on July 13, 2018. Your request was as follows:

*"I am requesting data related to on-time sailings and late departures for route 19 (Gabriola Island) for the years of 2007 to current day. This data should include scheduled sailings and actual departures and arrivals from both terminals (Nanaimo and Departure Bay). This data should also be made available in an electronic format such as .CSV and/or Microsoft Excel and received as a file attachment via email."*

BC Ferries validates and finalizes this data as part of its month-end processes. Therefore, we have based your request on a date span of January 1, 2007 to June 30, 2018.

Enclosed please find copies of the records responsive to your request.

Thank you for your deposit of \$22.50 for this request, received on July 24, 2018. The final charge for this request is \$22.50. We have calculated this amount as follows:

Producing the record manually	0.25 hours @ \$30.00/hour	\$7.50
Producing the record from a computer	0.25 hours @ \$30.00/hour	\$7.50
Preparing records for disclosure	0.25 hours @ \$30.00/hour	\$7.50
	<b>TOTAL</b>	<b><u>\$22.50</u></b>

As this charge is the same as your deposit, the account for this request is settled.

You can apply to the Information and Privacy Commissioner for a review of this response. You have 30 working days from receipt of this letter to request a review by writing to:

Office of the Information and Privacy  
Commissioner for British Columbia  
PO Box 9038, Stn. Prov. Govt.  
Victoria, BC V8W 9A4  
Facsimile: (250) 387-1696

If you request a review, please provide the Commissioner's office with a copy of this letter, a copy of your original request, and the reasons or grounds upon which you are requesting the review.

If you have any questions, please write or call our office at (250) 978-1502.

Sincerely,

*Original signed by*

Josée Magas, Information & Privacy Analyst  
FOIPP Office