



British Columbia Ferry Services Inc.
 Suite 500 – 1321 Blanshard Street
 Victoria, BC V8W 0B7
 Tel (250) 978-1502
 Fax 1-866-846-0453
 www.bcferries.com

December 20, 2017

Sent via email to: []

Our File: FOI-2018-028

[]
 []

Dear []:

Re: Request under the *Freedom of Information and Protection of Privacy Act*

British Columbia Ferry Services Inc. (BC Ferries) received your request for access to records under the *Freedom of Information and Protection of Privacy Act* (the FOIPP Act) on December 1, 2017. Your request was as follows:

"I am requesting all scheduled and actual departure times for Route 3 (Horseshoe Bay - Langdale) from Nov. 1, 2017 to Nov. 30, 2017."

Enclosed please find copies of the records responsive to your request.

Thank you for your deposit of \$23.00 for this request, received on December 11, 2017. The final charge for this request is \$23.60, calculated as follows:

Producing a record from a server or computer	0.50 hours @ \$30.00/hour	\$15.00
Preparing records for disclosure	0.25 hours @ \$30.00/hour	\$7.50
Scanned electronic copies of paper records	11 pages @ \$0.10/page	\$1.10
	Total	\$23.60
	Less deposit	\$23.00
	Amount owing	\$0.60

The total fee is more than originally estimated because of the quantity of responsive pages. We have waived the balance owing for this request.

You can apply to the Information and Privacy Commissioner for a review of this response. You have 30 working days from receipt of this letter to request a review by writing to:

Office of the Information and Privacy
Commissioner for British Columbia
PO Box 9038, Stn. Prov. Govt.
Victoria, BC V8W 9A4
Facsimile: (250) 387-1696

If you request a review, please provide the Commissioner's office with a copy of this letter, a copy of your original request, and the reasons or grounds upon which you are requesting the review.

If you have any questions, please write or call our office at (250) 978-1502.

Sincerely,

Original signed by

Josée Magas, Information & Privacy Analyst
FOIPP Office