



British Columbia Ferry Services Inc.
Suite 500 – 1321 Blanshard Street
Victoria, BC V8W 0B7
Tel (250) 978-1502
Fax 1-866-846-0453
www.bcferries.com

Sent by email to: []

October 23, 2017

[]
[]

Our File: FOI-2018-013

Dear []:

Re: Freedom of Information and Protection of Privacy Request

British Columbia Ferry Services Inc. received your request for access to records under the *Freedom of Information and Protection of Privacy Act* (the FOIPP Act) on August 28, 2017. You are seeking a copy of the "Operational Limitations Matrix" and other relevant sections from the Baynes Sound Connector's Vessel Specific Manual regarding "operational procedures in cases when malfunctions only impact certain aspects of ferry operation and allow the ferry to keep operating, although in a limited fashion".

Enclosed please find a copy of the record responsive to your request. We have severed confidential telephone numbers under sections 15(1)(l) and 19(1) of the FOIPP Act because these numbers are used in emergencies and their disclosure and potential unauthorized use could harm the security of our properties or systems, or interfere with individual or public safety in the event of an emergency. The disclosure of some of these numbers would also be an unreasonable invasion of third parties' personal privacy (section 22(1)). An excerpt of the relevant sections is attached, and we have noted on the record disclosed to you which sections of the FOIPP Act were relied on to sever the information.

Thank you for your deposit of \$7.80 for this request, received on September 20, 2017. The final charge for this request is the same amount, calculated as follows:

.../2

Locating and retrieving the records	Less than 3 free hours provided in the FOIPP Act	No charge
Preparing records for disclosure	0.25 hours @ \$30.00/hour	\$7.50
Scanned electronic copies of paper records	3 pages @ \$0.10/page	\$0.30
	Total	\$7.80
	Less deposit	\$7.80
	Amount owing	\$0

As this charge is the same as your deposit, the account for this request is settled.

You can apply to the Information and Privacy Commissioner for a review of this response. You have 30 working days from receipt of this letter to request a review by writing to:

Office of the Information and Privacy
Commissioner for British Columbia
PO Box 9038, Stn. Prov. Govt.
Victoria, BC V8W 9A4
Facsimile: (250) 387-1696

If you request a review, please provide the Commissioner's office with a copy of this letter, a copy of your original request, and the reasons or grounds upon which you are requesting the review.

If you have any questions, please write or call our office at (250) 978-1502.

Sincerely,

Original signed by

Jason Eamer-Gault
Senior Manager, Regulatory & FOIPP