

British Columbia Ferry Services Inc.  
Suite 500 – 1321 Blanshard Street  
Victoria, BC V8W 0B7  
Tel (250) 978-1502  
Fax 1-866-846-0453  
www.bcferries.com

April 19, 2017

Sent via email to: [ ]

Our File: FOI-2017-033

[ ]

[ ]

Dear [ ]:

**Re: Request under the *Freedom of Information and Protection of Privacy Act***

British Columbia Ferry Services Inc. (BC Ferries) received your request for access to information under the *Freedom of Information and Protection of Privacy Act* (the FOIPP Act) on March 20, 2017. Your request was as follows:

*History of BC Ferries Experience Card cost records. The paper tickets provided a 50% discount from the fares on the route between Gabriola and Nanaimo.*

- 1. How much were the full fare costs vs. how much were the discounted costs on the Nanaimo to Gabriola Island for every fare increase and sub-sequenced discount.*
- 2. What are the reasons for why the percentage discount has been decreasing?*

Some of the information you are seeking is routinely available on BC Ferries' website. You can find details regarding item 1 of your request at:

[http://www.bcferries.com/travel\\_planning/fares/archive.html](http://www.bcferries.com/travel_planning/fares/archive.html).

In response to item 2, BC Ferries does not have responsive records.

You can apply to the Information and Privacy Commissioner for a review of this fee estimate. The FOIPP Act allows you 30 working days to request a review by writing to:

Office of the Information and Privacy  
Commissioner for British Columbia  
PO Box 9038, Stn. Prov. Govt.  
Victoria, BC V8W 9A4  
Facsimile: (250) 387-1696

If you request a review, please provide the Commissioner's office with a copy of this letter, a copy of your original request, and the reasons or grounds upon which you are requesting the review.

Should you have any questions, please write or call our office at (250) 978-1502.

Sincerely,

*Original signed by*

Josée Magas, Information & Privacy Analyst  
FOIPP Office