



British Columbia Ferry Services Inc.  
 Suite 500 – 1321 Blanshard Street  
 Victoria, BC V8W 0B7  
 Tel (250) 978-1502  
 Fax 1-866-846-0453  
 www.bcferreries.com

March 9, 2016

Sent via email to: [ ]

Our File: FOI-2016-030

[ ]  
 [ ]

Dear [ ]:

**Re: Request under the *Freedom of Information and Protection of Privacy Act***

British Columbia Ferry Services Inc. received your request for access to records under the *Freedom of Information and Protection of Privacy Act* (the FOIPP Act) on January 29, 2016. Your request was as follows:

*"I would like to be provided, in electronic form, both the scheduled and actual arrival and departure times for the Horseshoe Bay - Langdale route on all Saturday's, Sunday's, and Holiday Monday's in 2015."*

Enclosed please find a copy of the record created to respond to your request.

Thank you for your deposit of \$22.60 for this request. The final charge for this request is \$19.60. We have calculated this amount as follows:

Locating and retrieving the records	Less than 3 free hours provided in the FOIPP Act	No charge
Producing a record manually	0.25 hours @ \$30.00/hour	\$7.50
Preparing records for disclosure	0.25 hours @ \$30.00/hour	\$7.50
Scanned electronic copies of paper records	46 pages @ \$0.10/page of information responsive to the request	\$4.60
	Total	<u>\$19.60</u>
	Less deposit	\$22.60
	Balance	<u><u>\$3.00</u></u>

While the number of pages is higher than estimated, the final charge is less than originally estimated because the amount of time to create the record was less than estimated. Let us know if you require a refund and we will issue a cheque for the \$3.00 balance.

You can apply to the Information and Privacy Commissioner for a review of this response. You have 30 working days from receipt of this letter to request a review by writing to:

Office of the Information and Privacy Commissioner for British Columbia  
PO Box 9038, Stn. Prov. Govt.  
Victoria, BC V8W 9A4  
Facsimile: (250) 387-1696

If you request a review, please provide the Commissioner's office with a copy of this letter, a copy of your original request, and the reasons or grounds upon which you are requesting the review.

If you have any questions, please write or call our office at (250) 978-1502.

Sincerely,

*Original signed by*

Carol Stoker, Information & Privacy Analyst  
FOIPP Office