



British Columbia Ferry Services Inc.  
Suite 500 – 1321 Blanshard Street  
Victoria, BC V8W 0B7  
Tel (250) 978-1502  
Fax 1-866-846-0453  
www.bcferries.com

Sent via email to: [ ]

October 5, 2016

Our File: FOI-2016-013

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[ ]  
[ ]

Dear [ ]:

**Re: Request under the *Freedom of Information and Protection of Privacy Act***

British Columbia Ferry Services Inc. (BC Ferries) received your request for access to information under the *Freedom of Information and Protection of Privacy Act* (the FOIPPA Act) on October 6, 2015. Your request was for:

*A statistical tally of any and all "slip and fall" or "trip and fall" injuries sustained by passengers and staff on "Queen of" vehicles [sic] from Jan 1, 2008 to date of fulfilment, including any description of injury sustained.*

Further to our letter of September 21, 2016, I acknowledge receipt of your final fee payment for this request in the amount of \$28.04.

Please find enclosed a copy of the record responsive to your request. BC Ferries is able to provide statistics for slips and falls on vessels, as well as descriptions of employee injuries sustained. We do not specifically track a description of customer or passenger injuries sustained.

You can apply to the Information and Privacy Commissioner for a review of this response. You have 30 working days from receipt of this letter to request a review by writing to:

Office of the Information and Privacy  
Commissioner for British Columbia  
PO Box 9038, Stn. Prov. Govt.  
Victoria, BC V8W 9A4

Facsimile: (250) 387-1696

If you request a review, please provide the Commissioner's office with a copy of this letter, a copy of your original request, and the reasons or grounds upon which you are requesting the review.

If you have any questions, please write or call our office at (250) 978-1502.

Sincerely,

*Original signed by*

Jason Eamer-Goult  
Manager, Regulatory & FOIPP  
FOIPP Office