

British Columbia Ferry Services Inc.
Suite 500 – 1321 Blanshard Street
Victoria, BC V8W 0B7
Tel (250) 978-1502
Fax 1-866-846-0453
www.bcferries.com

July 29, 2015

Our File: FOI-2016-003

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Sent via email to: []

Dear []:

Re: Request under the *Freedom of Information and Protection of Privacy Act*

British Columbia Ferry Services Inc. (BC Ferries) received your request for access to information under the *Freedom of Information and Protection of Privacy Act* (the FOIPP Act) on May 22, 2015. Your request was as follows:

"I am requesting the following documents, all related to the rate structure for sailing delays mentioned in a recent Vancouver Sun article (<http://www.vancouversun.com/health/Stephen+Hume+Ferries+refund+emergency+services+overbilling/10726831/story.html>):

- The initial proposal for or document recommending the July 1, 2014 billing system
- Any report or analyses of said system before it was put in to place
- Any report or analyses written about the system after the January 2015 Vancouver Sun articles
- Any analysis of the impact of the system on the BC Ambulance Service"

Enclosed please find copies of the records responsive to your request.

Some of the records contain information excepted from disclosure under the FOIPP Act. This information was severed so the remaining information could be disclosed.

Information whose disclosure would be harmful to the financial or economic interests of BC Ferries has been withheld under section 17 of the FOIPP Act. One instance of personal information has been removed under section 22 of the FOIPP Act.

We have noted on the records disclosed to you which section of the FOIPP Act was relied on to sever the information. An excerpt of the relevant section is attached.

Thank you for your deposit of \$15.50 for this request. The final charge for this request is \$8.10. We have calculated this amount as follows:

Locating and retrieving the records	Less than 3 free hours provided in the FOIPP Act	No charge
Preparing records for disclosure	0.25 hours @ \$30.00/hour	\$7.50
Scanned electronic copies of paper records	6 pages @ \$0.10/page	\$0.60
	Total	<u>\$8.10</u>
	Less deposit	\$15.50
	Refund amount to applicant	<u>\$7.40</u>

The charge was less than originally estimated because of the number of records responsive to your request. We will send a refund cheque for \$7.40, by separate letter once it is processed.

You can apply to the Information and Privacy Commissioner for a review of this response. You have 30 working days from receipt of this letter to request a review by writing to:

Office of the Information and Privacy Commissioner for British Columbia
PO Box 9038, Stn. Prov. Govt.
Victoria, BC V8W 9A4
Facsimile: (250) 387-1696

If you request a review, please provide the Commissioner's office with a copy of this letter, a copy of your original request, and the reasons or grounds upon which you are requesting the review.

If you have any questions, please write or call our office at (250) 978-1502.

Sincerely,

Original signed by

Carol Stoker, Information & Privacy Analyst
FOIPP Office