



British Columbia Ferry Services Inc.
Suite 500 – 1321 Blanshard Street
Victoria, BC V8W 0B7
Tel (250) 978-1502
Fax 1-866-846-0453
www.bcferries.com

September 11, 2013

Sent via email: []

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[]
[]

Our File: FOI-2014-021

Dear []:

Re: Request under the *Freedom of Information and Protection of Privacy Act*

I am responding to your request of July 29, 2013 under the *Freedom of Information and Protection of Privacy Act* (FOIPP Act) for access to the following records:

"...copies of all VISORS (Voluntary Individual Safety Observation Reporting System) reported since the inception of the program to current date. We are requesting these documents which will show the details of the VISORS in electronic format.

Enclosed please find copies of the records responsive to your request.

Some of the records contain information excepted from disclosure under the FOIPP Act. We have severed information whose disclosure would harm the security of our vessels and communications systems (section 15); interfere with public safety, specifically, passengers and crew (section 19); is subject to solicitor client privilege (section 14); would harm the financial or economic interests of a public body (section 17); and/or would be an unreasonable invasion of a third party's personal privacy (section 22). This information was severed so the remaining information could be disclosed. An excerpt of the relevant sections is attached.

We have noted on the records disclosed to you which section of the FOIPP Act was relied on to sever the information.

Thank you for your deposit of \$33.50 for this request. The final account for this request is \$37.40, as follows:

Locating and retrieving the records	3.5 hours less 3 free hours = 0.5 hours @ \$30.00/hour	\$15.00
Preparing records for disclosure	0.25 hours @ \$30.00/hour	\$7.50
Scanned electronic copies of paper records	153 pages @ \$0.10/page	\$15.30
	Total	<u>\$37.80</u>
	Less deposit received August 7, 2013	<u>33.50</u>
	Amount outstanding	<u>\$4.30</u>

We have applied the \$1.30 credit from [] requests FOI-2014-004, FOI-2014-009 and FOI-2014-003 to the \$4.30 outstanding, which leaves a remaining balance of \$3.00.

We have waived the \$3.00 remaining amount owing and the account for this request is settled.

You can apply to the Information and Privacy Commissioner for a review of this response. You have 30 working days from receipt of this letter to request a review by writing to:

Office of the Information and Privacy Commissioner for British Columbia
PO Box 9038, Stn. Prov. Govt.
Victoria, BC V8W 9A4

Facsimile: (250) 387-1696

If you request a review, please provide the Commissioner's office with a copy of this letter, a copy of your original request, and the reasons or grounds upon which you are requesting the review.

If you have any questions, please write or call our office at (250) 978-1502.

Sincerely,

Original signed by

Carol Stoker
Information & Privacy Analyst
FOIPP Office