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March 11, 2013

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BC Coastal Transportation Society
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Our File: FOI-2012-024

Dear []:

Re: Freedom of Information and Protection of Privacy Request

Your clarified September 17, 2012 request under the *Freedom of Information and Protection of Privacy Act* was as follows:

All documented operational safety incidents, inclusive of mechanical failure or deficiency reports, which were reported to the Operations and Security Centre from June 2009 to September 17, 2012.

We provided our response to your clarified request on October 15, 2012. By email dated October 18, 2012, you asked that the record we provided be revised to include "a brief descriptor or incident type and severity rating." A copy of this revised record was sent to you on November 6, 2012 at no additional cost.

We received your request for clarification on February 13, 2013, including a list of possible incidents, which you believe should have been included in the report provided to you.

It is important to note that BC Ferries has more than one process in place to report safety incidents. Our record of November 6, 2012 was intended to respond to your specific request for operational safety incidents which were reported to the Operations and Security Centre. Other processes by which incidents are reported include the Initial Assessment Report (IAR) and the All Learning Events Reported Today (ALERT) processes. To respond to your query of February 13, 2013, we have included in our review, the incidents also reported through these processes. Our response is set out below.

| Your queries | | | Our response |
|---------------------|---------------|------------|--|
| Queen of Chilliwack | Heavy Weather | 25/11/2010 | Categorized under severe weather, not a safety incident as the vessel didn't sail the last round trip. |
| Langdale Terminal | Near Miss | 06/06/2011 | We have no record of a near miss at this terminal on this day. |
| Skeena Queen | Hazard | 10/07/2011 | There was a security incident on this date which was not a safety incident. |

| Your queries (continued) | | | Our response |
|--------------------------|--------------|------------|--|
| Queen of Oak Bay | Near Miss | 07/07/2011 | The Queen of Oak Bay conducted a drill on this date. Also, an incident was documented through the Initial Assessment Report (IAR) process. |
| Queen of Burnaby | Near Miss | 12/08/2011 | The incident was documented through the Initial Assessment Report (IAR) process. |
| Queen of Cumberland | Ops Incident | 12/07/2011 | The incident was documented through the Initial Assessment Report (IAR) process. |
| Kahloke | Ops Incident | 22/08/2011 | We have no record of an incident on this day. |
| Quadra Queen II | Ops Incident | 08/11/2011 | The incident was documented through the Initial Assessment Report (IAR) process. |
| HSB | Ops Incident | 14/12/2011 | The incident was documented through the Initial Assessment Report (IAR) process. |
| Northern Expedition | Ops Incident | 18/01/2012 | A scheduled stop was cancelled due to severe weather which was not categorized as a safety incident. Also, an incident was documented through the Initial Assessment Report (IAR) process. |
| Tenaka | Ops Accident | 19/02/2012 | There was a minor mechanical failure which was not categorized as a safety incident. |
| Queen of Coquitlam | Ops Incident | 12/02/2012 | There was a security incident which was not categorized as a safety incident. Also, an incident was documented through the Initial Assessment Report (IAR) process. |
| Prince Rupert Term. | Near Miss | 09/02/2012 | The incident was documented through the Initial Assessment Report (IAR) process. |
| TSA | Ops Incident | 19/03/2012 | The incident was documented through the Initial Assessment Report (IAR) process. |
| SOVI | Near Miss | 21/05/2012 | The incident was documented through the Initial Assessment Report (IAR) process. |
| NEXP | Hazard | 14/06/2012 | The incident was documented through the Initial Assessment Report (IAR) process. |
| Queen of Burnaby | Hazard | 02/08/2012 | Listed as incident ID 26501 on the report. |
| Northern Adventure | Ops Incident | 13/07/2012 | There were two incidents documented through the Initial Assessment Report (IAR) process. |

You also requested clarification on incidents #27057 and #20489 listed in the report previously provided to you. We investigated these items and discovered that the report which was generated directly from the Operations Security Centre database included system test data. Also, the report did not identify training exercises (drills).

We have now generated the enclosed Operations Security Centre report of safety incidents. This report omits test data and identifies training exercises. There is no fee for this record.

If you have any questions, please write or call our office at (250) 978-1502.

Sincerely,

Original signed by

Carol Stoker
Information & Privacy Analyst
FOIPP Office